



SPARTANBURG WATER SYSTEM  
200 Commerce Street • P.O. Box 251  
Spartanburg, SC 29304

Customer Service  
(864) 582-6375  
Monday - Friday  
8:00 a.m. - 5:30 p.m.

\*\*\* DRAFT NOTICE \*\*\*

Customer Name	ELIAS MARZOUKA
Service Address	[REDACTED]
Customer # / Account #	[REDACTED]
Bill Date	02/01/2018

ACCOUNT SUMMARY	
Previous Balance	\$68.67
Payments	\$(68.67)
Adjustments/Fees	\$0.00
Balance Forward	\$0.00
Current Charges	\$46.12
<b>Total Amount Due</b>	<b>\$46.12</b>
<b>Current Charges Due Date</b>	<b>2/26/2018</b>

A late payment charge of \$1.50 plus  
1.5% will apply after the due date.

Make sure you receive phone, text, or email notifications about your Spartanburg Water service by providing us with your contact information on the back of the bill.

CURRENT CHARGES FOR SERVICE PERIOD 12/8/2017 TO 1/10/2018 (33 DAYS)					
Meter #	Previous Read	Current Read	Water Usage	Itemized Charges	Amount
Water 04000738	3690	3712	22	Base Charge - Water	\$11.25
		<b>Total Usage</b>	<b>22</b>	Water Usage	\$14.32
				Base Charge - Sewer	\$5.70
				Sewer Volume Charge	\$14.85
Sewer Volume	22			<b>Total Current Charges</b>	<b>\$46.12</b>

Each unit of usage is equal to 100 gallons

PAYMENT OPTIONS	
• <b>BY MAIL</b> - Pay by check or money order in the enclosed envelope	• <b>BY PHONE</b> - (844) 223-3041
• <b>ONLINE</b> at <a href="http://spartanburgwater.org">spartanburgwater.org</a>	• <b>AT OUR OFFICE</b> - 200 Commerce Street - In the lobby, drive-through payment window or after-hours drop box
• <b>BANK DRAFT</b> Call (864) 582-6375 to enroll	

\*\*\* Your bill will be drafted on or about the due date

YOUR FEBRUARY BILL IS YOUR FIRST MONTHLY BILL. PLEASE SEE THE ENCLOSED INSERT FOR INFORMATION ON THE NEW FORMAT. FOR QUESTIONS, CALL CUSTOMER SERVICE AT (864) 582-6375.

Please return this portion with payment

SPARTANBURG WATER SYSTEM  
P.O. Box 251  
Spartanburg, SC 29304

Customer # / Account #	[REDACTED]
Balance Forward	\$0.00
Current Charges	\$46.12
Total Amount Due	Auto Pay-Do Not Pay
Current Charges Due Date	2/26/2018

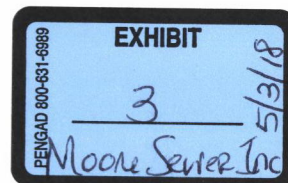
5845282-125-1 1 1 \*\*\*\*\*AUTO\*\*5-DIGIT 29301



ELIAS MARZOUKA  
[REDACTED]  
SPARTANBURG SC 29301-3716



SPARTANBURG WATER SYSTEM  
PO BOX 251  
SPARTANBURG SC 29304-0251



**BILLING AND COLLECTION PROCEDURES****DUE DATE FOR CURRENT CHARGES**

Current charges are payable within 25 days of the bill date. (Due dates may fall on weekends or holidays). For unpaid account balances as of the next bill date, a late charge of \$1.50 plus 1.5% of the water balance will apply.

**PAST DUE BALANCE**

Unpaid charges as of the next bill date will be shown on the bill as a Past Due balance. The customer will be notified by message on the bill as to the last day to pay the Past Due balance to avoid service disconnection for nonpayment status. The last date to pay the Past Due balance will be scheduled 12 days after the next bill date. There will not be a separately mailed Past Due Notice. Spartanburg Water will attempt a final notification by phone, text and email for customers that provide us with their current contact information.

**SERVICE DISCONNECTION FOR NONPAYMENT STATUS**

The last date to pay the Past Due balance will be shown on the bill. After this date, a nonpayment service charge of \$42.00 will be added to the account and service is subject to disconnection.

**SC DEBT SETOFF PROGRAM**

By applying for and accepting water/sewer service, in person, by telephone, fax or email, the applicant agrees to pay all costs of collection of the applicant's unpaid bills. The Spartanburg Water System has the right pursuant to the South Carolina Setoff Debt Collection Act to collect any sum due and owed by the applicant through offset of the applicant's state income tax refund. If Spartanburg Water System chooses to pursue debts owed by the applicant through the Setoff Debt Collection Act, the applicant agrees to pay all fees and costs incurred through the setoff process, including fees charged by the Department of Revenue, the Municipal Association of South Carolina, and/or the Spartanburg Water System. If Spartanburg Water System chooses to pursue debts in a manner other than set off, the applicant agrees to pay the costs and fees associated with the selected manner as well.

**CUSTOMER INFORMATION**

Make sure you receive phone, text, or email notifications about your Spartanburg Water service by providing us with your contact information below. (Please print)

Customer Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Customer Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Home Phone (include area code): \_\_\_\_\_

Cell Number (include area code): \_\_\_\_\_

Customer Email address: \_\_\_\_\_